Frequently Asked Questions (FAQs)

Logic4 Solutions

1. What services does Logic4 Solutions provide?

We offer a wide range of IT services including:

- Website design & development
- Software development
- Mobile app development
- Digital marketing (SEO, social media, etc.)
- Bulk SMS & voice call solutions
- WhatsApp marketing
- Domain & hosting services
- IT support and consultation

2. How can I get started with your services?

You can contact us through our website, WhatsApp, or call directly. Once we understand your requirement, we'll suggest the best solution and send a quotation.

3. Do you provide support after project delivery?

Yes, we provide ongoing support and maintenance services after project delivery, depending on the support plan chosen.

4. Are your charges one-time or recurring?

- **Web and software development** – mostly one-time with optional annual maintenance.
- **Hosting, domain, SMS credits, WhatsApp API** – charged annually or per usage.

5. Are payments refundable?

No. As per our policy, **once paid, service or item charges are non-refundable under any condition.** This includes domains, hosting, SMS/voice credits, and development fees.

6. Can I update my website or software later?

Yes. We provide scalable solutions. You can request changes, updates, or new features anytime as per your evolving needs (charges may apply).

7. How does bulk SMS and voice call service work?

You'll get a login panel to upload contacts, create messages, and send campaigns. We offer both transactional and promotional SMS & voice services with delivery reports.

8. What is WhatsApp Marketing?

We provide WhatsApp marketing tools and APIs to send bulk promotional or informational messages with high delivery and engagement rates.

9. Do you offer custom software solutions?

Yes. We develop tailor-made software and web applications as per your specific business requirements.

10. Is my data safe with Logic4 Solutions?

Absolutely. We follow strict data protection practices. Your data is stored securely and never shared without consent.